



# E-Sign Disclosure and Consent Agreement

Please read this Electronic Signatures in Global and National Commerce Act ("E-SIGN") Disclosure and Consent carefully and keep a copy for your records. You can record your consent to the E-SIGN disclosure by placing a checkmark in the box on the webpage. By checking the boxes on the website, you confirm that you can access this disclosure and consent to the electronic delivery of the following documents (hereafter referred to as the Documents): disclosures, agreements, change notices, terms and conditions, account statements, and any other documents, both for this transaction and that may be delivered in the future. You also agree that we do not need to provide you with additional paper (non-electronic) copies of the Documents, unless specifically requested. Once you consent to receiving the account opening disclosures electronically, you may request paper copies, which may result in a fee.

## **Electronic Delivery of Disclosures and Notices**

In order to use the Online Account Opening Product and to access, receive and retain the Documents, you must provide, at your own expense, an Internet connected device that is compatible with GenoaBank's Online Account Opening product deployed at the time of access. Your device must meet the minimum requirements outlined below. You also confirm that your device will meet these specifications and requirements and will permit you to access and retain the Documents electronically each time you access and use the Online Account Opening product.

Please click on the HTML links to review the PDF formatted disclosures available from the online account application. In order to retain the disclosures, you may print the documents by selecting the Print or Save functions from the PDF viewer toolbar.

If you do not want to receive the Documents electronically, you should exit this area of our website. If you do not consent to receiving the Documents electronically, you will not be able to apply for a loan via our website.

## **System Requirements to Access Information**

To receive an electronic copy of the Documents you must have the following equipment and software:

- A personal computer or other device which is capable of accessing the Internet. Your access to this page verifies that your system/device meets these requirements.
- An Internet web browser which is capable of supporting 128-bit SSL encrypted communications, which requires a minimum web browser version of Microsoft® Internet Explorer version 6.0 (available for downloading at <http://www.microsoft.com/windows/ie/downloads/default.asp> and your system or device must have 128-bit SSL encryption software. Your access to this page verifies that your browser and encryption software/device meets these requirements.
- You must have software which permits you to receive and access Portable Document Format or "PDF" files, such as Adobe Acrobat Reader® version 8.0 and above (available for downloading at <http://www.adobe.com/products/acrobat/readstep2.html>). Your access to this page verifies that your system / device has the necessary software to permit you to receive and access PDF files.

## **Withdrawal of Electronic Acceptance of Disclosures and Notices, and Request for Paper Copies of Records**

You may withdraw your consent to receive statements in electronic form for any of your accounts, or request paper copies of any records which you previously received electronically, by contacting us via email using the "Contact Us" form on our Website [www.genoabank.com](http://www.genoabank.com) or by telephone at 419-855-8381 or by postal mail at 801 Main Street, Genoa, Ohio 43430. We may treat your provision of an invalid email address or the subsequent malfunction of a previously valid address or cancellation of participation in our online banking product as a withdrawal of your consent to receive electronic documents. We may impose a fee to process the withdrawal of your consent to receive electronic statements. Any withdrawal of your consent to receive electronic statements will be effective only after we have a reasonable period of time to process your withdrawal. A request for paper copies of records which you previously received electronically may result in a fee.

**How to Update Your Records**

It is your responsibility to provide us with true, accurate and complete e-mail address, contact, and other information and to maintain and update promptly any changes in this information. You can update such information (such as your e-mail address) by telephone at 419-855-8381 or by postal mail at 801 Main Street, Genoa, Ohio 43430.



*Taking your banking needs personally.*